



CANCELLATION, RETURN & SERVICE POLICY

WaterART Fitness International requires notification of any products that are being returned as we will need to provide you an approval code and return label. Returns will only be accepted within 30 days of purchase. The item(s) must be returned in original condition, unopened with tags still attached.

In the event of a faulty product you will be given a shipping credit and priority service to fix this inconvenience. If WaterART ships an item incorrectly – we are happy to correct our mistake and will reimburse your out of pocket shipping costs. If the purchaser has ordered an item incorrectly you will be required to cover the cost of shipping for the return and. If you have ordered an incorrect size and/or style we will exchange. Shipping fees will apply. Please review more details on the www.waterart.org website (bottom tool bar of all web pages).

CARE OF APPAREL & EQUIPMENT

WaterART makes 100% effort to create a positive and helpful learning environments. Our goal is to only carry the best possible products, programs and tools for fitness professionals and consumers so that our industry may develop and flourish. We want to help people with fitness and realize that fitness is a lifetime sport. Please realize that we cannot control weather, pool/air temperatures, chemicals, foulings, nor Acts of God.

Pools are of a particularly challenge because of the corrosive environment due to the chemicals, temperatures and storage spaces that vary from center to center. We cannot guarantee all products for a lifetime of use especially if the chemicals, temperature or care is not well regulated.

Backwashing or shocking the water of a pool (because of foulings or intense cleaning may damage your skin or any product). Throwing equipment on the cement may definitely break anything. Therefore, diligent care should be taken in corrosive environments and common sense should be utilized. We cannot replace items that are damaged because of untoward pool environments.

INSTRUCTIONS FOR CARE OF WATER EQUIPMENT, APPAREL AND SHOES:

1. RINSE THOROUGHLY WITH COOL WATER AFTER EACH AND EVERY USE
2. DRY ITEMS BETWEEN USE IN A NON CORROSIVE ENVIRONMENT (OUT OF HOT & HUMID ENVIRONMENT OTHERWISE THINGS BECOME MOULDY)
3. OCCASSIONALLY ADD A VERY LIGHT SOAP (YOUR CLOTHING SHOULD BE RINSED EVERY USAGE AND MAY BE CONVENIENTLY DONE IN THE SHOWER).
4. TAKE INSOLES OUT OF SHOES TO VENT AND DRY COMPLETELY
5. AVOID INTENSIVE OR DIRECT SUNLIGHT, HOT OR HUMID ENVIRONMENT FOR EXTENDED PERIODS OF TIME ESPECIALLY OUT OF THE WATER STORAGE
6. STORE PRODUCTS OUT OF POOL HUMIDITY – IN A/C ROOM AWAY FROM THE POOL
7. IF YOU SUSPECT AN EXCESSIVE AMOUNT OF CHLORINE OR CHEMICALS DO NOT USE IN THAT ENVIRONMENT. (ALWAYS CARRY A BACK UP SET OF CLOTHING AND/OR SHOES TO BE WORN THAT ARE NOT YOUR BEST ITEMS)

**THANKS FOR PURCHASING WATERART
AND WE LOOK FORWARD TO GROWING THE INDUSTRY**

WITH EDUCATION & MOTIVATION.