



How to Order Online

If you have been receiving e-newsletters from WaterART, or have purchased any products in the past – you are already in our system, so please do not create another account otherwise your order history, qualifications, membership discounts, will not view nor apply properly. We encourage you to learn how to LOG IN - SO that you may keep up to date with your information (address, phone number, see your qualifications & expiry dates) and check the latest, greatest stuff!.

STEP 1 Log In At Top Right Hand Corner Of Our Website (www.waterart.org/login)

STEP 2 Enter In Your User Name which is your email address (whatever@domain.com)

STEP 3 Enter In Your Password. If you have forgotten it OR don't know it, simply click the "forgotten password" link and it will be automatically emailed to the email address that we have on your account. If you have changed your email – you need to email us so we may change it in your account (email us at info@waterart.org)

STEP 4 Add whatever you like to shopping cart. All products are on the left hand tool bar (3 section down) and you need to scroll down and click "add to shopping cart" to add them to your online order. If you can't find a product – simply enter in the name or a brief description into the advanced search engine (top left hand of website) then click button below and everything should display.

If you have a coupon code, enter it in where it says "Redeem Coupon".

IMPORTANT NOTES: Always remember to CLICK the update button to redeem coupon OR change the number of items in your shopping cart (button applies changes)

P.S. There is also a tutorial online that may help you to navigate around our website (top right corner of www.waterart.org website).

Our e-retail system is Internet Secure (which is a online banking system). We do not see your credit card information as it is an encrypted and secure system. However, the system is very sensitive so that we do have valid authorizations and very few charge-backs. You will be asked for

- 1) NAME ON THE CARD – exact name with initial if applicable John J Doe
- 2) BILLING ADDRESS – where the credit card statement gets mailed
- 3) TYPE & NUMBERS & EXPIRATION of Credit Card
- 4) AUTHENTICITY CODE – this is the secure number on the back above the signature OR 4 digits on front of Amex.
- 5) To make online transactions secure – generally you have set a secure password on your card or account –so no one else may utilize it. We can not set your password – ONLY you may set it so you should make sure you have a password created and set.

PAYMENT METHODS We accept Amex, M/C, VISA, Discover, purchase orders with proper documentation

You may also PHONE your ORDER

Local (416) 621-0821

Toll Free 1-866-5-GET WET (438-938)

We need the correct spelling of your full name and the billing address for the credit card holder as well as 3 or 4 digit authenticity number.

FAX OR EMAIL A PURCHASE ORDER – provide proper paperwork with signature.

FAX number is (416) 621-0951 – print neatly and add contact information.

Always include Shipping address and Billing address (as it may be different)

You may also MAIL a money order OR Cheque/Check