

CARE OF EQUIPMENT AND APPAREL

WaterART Fitness International Inc. Cancellation, Return & Service Policy.

WaterART makes 100% effort to create a positive and helpful learning environments. Our goal is to only carry the best possible products, programs and tools for fitness professionals and consumers so that our industry may develop and flourish. We want to help people with fitness and realize that fitness is a lifetime sport. Please realize that we cannot control weather, pool/air temperatures, chemicals, foulings, nor Acts of God.

Pools are of a particularly challenge because of the corrosive environment due to the chemicals, temperatures and storage spaces that vary from center to center. We cannot guarantee all products for a lifetime of use especially if the chemicals, temperature or care is not well regulated.

Backwashing or shocking the water of a pool (because of foulings or intense cleaning may damage your skin or any product). Throwing equipment on the cement may definitely break anything. Therefore, diligent care should be taken in corrosive environments and common sense should be utilized. We cannot replace items that are damaged because of untoward pool environments.

Please note that WaterART Fitness International Requires notification of the any returned product or service. We will provide you with an approval code. In the event of a faulty product you will be given a shipping credit and priority service to fix this inconvenience.

All products must be returned within 30 days of the purchase and at purchaser's expense if the item(s) are ordered incorrectly. If WaterART ships an item incorrectly – we are happy to correct our mistake and will reimburse your out of pocket shipping costs. If you have ordered an incorrect size and/or style we will exchange the item if it is new or with tags on only. Shipping fees will apply. Please review more details on the www.waterart.org website (bottom tool bar of all web pages).

INSTRUCTIONS FOR CARE OF WATER EQUIPMENT, APPAREL AND SHOES:

1. RINSE THOROUGHLY WITH COOL WATER AFTER EACH AND EVERY USE
2. DRY ITEMS BETWEEN USE IN A NON CORROSIVE ENVIRONMENT (OUT OF HOT & HUMID ENVIRONMENT OTHERWISE THINGS BECOME MOULDY)
3. OCCASSIONALLY ADD A VERY LIGHT SOAP (YOUR CLOTHING SHOULD BE RINSED EVERY USAGE AND MAY BE CONVENIENTLY DONE IN THE SHOWER).
4. TAKE INSOLES OUT OF SHOES TO VENT AND DRY COMPLETELY
5. AVOID INTENSIVE OR DIRECT SUNLIGHT, HOT OR HUMID ENVIRONMENT FOR EXTENDED PERIODS OF TIME ESPECIALLY OUT OF THE WATER STORAGE
6. STORE PRODUCTS OUT OF POOL HUMIDITY – IN A/C ROOM AWAY FROM THE POOL
7. IF YOU SUSPECT AN EXCESSIVE AMOUNT OF CHLORINE OR CHEMICALS DO NOT USE IN THAT ENVIRONMENT. (ALWAYS CARRY A BACK UP SET OF CLOTHING AND/OR SHOES TO BE WORN THAT ARE NOT YOUR BEST ITEMS)

**THANKS FOR PURCHASING WATERART
AND WE LOOK FORWARD TO GROWING THE INDUSTRY
WITH EDUCATION & MOTIVATION.**